Assessment and Review of Graduate Programs: Doctoral

The Graduate Review & Improvement Process (GRIP)

Henning Schroeder

Vice Provost & Dean of Graduate Education University of Minnesota

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- GRIP is a student-centered and action-oriented program assessment project
- Puts evaluation & program improvement in the hands of students, faculty and staff

#### Where it Began

Graduate Professional and Education Assembly University of Minnesota

#### **Academic Program Evaluation**

Monday, April 18, 2011 The Carnegie Initiative on the Doctorate

Keynote speakers:

Chris Golde Stanford University

George Walker Cleveland State University



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# Why?

#### External Review: Every 5 to 10 years Summative

- Experts in the field
- Self-study report
- Exit interview

Previously administered by the Graduate School

#### Internal Ongoing Improvement Process

#### **Developmental**

- Systematic listening to student and faculty input
- Ongoing adjustment of educational activities to program goals
- Bottom-up approach to quality metrics

## **Measuring from the Bottom-Up**

- In FY12/13, Graduate School funding allocations to colleges were based on discipline-independent, quantitative measures (time to degree, completion/attrition, placement)
- GRIP allows programs to define discipline-specific metrics & outcomes using qualitative data



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#### **Qualitative Measures & Methods**

- Measuring intangibles in graduate education & research
  - How can we measure **originality and innovation**?
  - How do we quantify **intellectual risk-taking**?
  - How will we gauge opportunities to "fail or explore dead ends"?
  - How should we evaluate the crossing of disciplinary boundaries?
- Methodology
  - Focus groups, interviews, town hall meetings, etc.
  - Content analysis of results (e.g. MAXQDA, qualitative data analysis)



#### Content Analysis Tool

- Allows for content analysis of focus groups and interviews
- Word counts; recurring themes; demographic analysis

<mark>ר 1</mark>	documents (126	74 words total)		2793 W
9 2 3 0				
	Word	Word length	Trequency	%
•	education	9	128	1.01
+	learning	8	125	0.99
÷	universities	12	113	0.89
•	support	7	100	0.79
+	colleges	8	100	0.79
+	funding	7	94	0.74
+	skills	6	80	0.63
+	work	4	75	0.59
+	higher	6	73	0.58
+	provision	9	71	0.56
+	students	8	71	0.56
•	university	10	71	0.56
+	research	8	70	0.55
•	sector	6	66	0.52
+	training	8	65	0.51
+	government	10	64	0.51
+	people	6	64	0.51
+	needs	5	63	0.50
+	learners	8	55	0.43
+	college	7	52	0.41
+	student	7	51	0.40
+	employers	9	49	0.39

### What Do We Hope to Learn?

- What is the *purpose* of the program?
  - What are the desired outcomes?
- What is the *rationale and educational purpose* of each element of the program?
  - Which elements of the program should be retained and affirmed?
  - Which elements could usefully be changed or eliminated?
- How do you know?
  - What *evidence* aids in answering those questions?
  - What evidence can be collected to determine whether changes serve the desired outcomes?

Source: "The Challenges of Doctoral Program Assessment: Lessons from the Carnegie Initiative on the Doctorate," Chris M. Golde, Laura Jones, Andrea Conklin Bueschel, George E. Walker

### What Are the Benefits?

- For participating programs: Gain evaluation skills and experiences appropriate to their discipline and organizational context
- For faculty: Develop strategies for clearly and effectively articulating program goals, standards, and achievements to diverse audiences
- For students: Gain evaluation expertise that will give them a voice in shaping the future direction of the discipline and allow them to develop skills applicable to their future careers, both academic and non-academic. Use for dissertations. Students benefit from the review while they are still in the program

# **Sampling of Findings**

- Only one out of almost 50 students who participated in focus groups in one department expressed an aspiration to be a faculty member at an R1 institution
- Focus group participants described two "castes" of students, with the line falling between those who have graduate assistantships and those who do not
- Students questioned the number of courses required for a Ph.D. degree, which they claimed was over 30% more than comparable programs and allowed little time for academic research
- All students who are in a cohort expressed satisfaction with their program, and all who are not in a cohort wished they were

## **Implementing GRIP**

- **Eight programs volunteered** for GRIP, from the following colleges:
  - Carlson School of Management
  - College of Education & Human Development
  - College of Food, Agricultural & Natural Resource Sciences
  - College of Pharmacy
  - College of Science & Engineering
  - College of Veterinary Medicine
  - Humphrey School of Public Affairs
  - School of Dentistry

## Challenges

- **Decentralized model** of graduate education
- Reluctance to invest in program review
- Combination with undergraduate education
  program review
- 2015 accreditation of the U of MN Twin Cities campus

#### **GRIP Investment**

- Graduate School contributed a one-time investment of \$80,000 to fund:
  - Graduate assistants serving as consultants to the eight participating pilot programs
  - Publication/presentation costs
  - Minnesota Evaluation Studies Institute (MESI)
- Plus student, faculty & staff time from participating programs
- We are implementing the program with resources that we already have on campus (e.g., College of Education & Human Development; graduate assistants)

## **GRIP Pilot Project Includes:**

- Workshops on program evaluation
- Graduate evaluation colloquium for student leaders
- Resources/toolkit (survey instruments, focus group protocols)
- **Consulting assistance** from University experts in higher education and program evaluation, including the Minnesota Evaluation Studies Institute (MESI)





#### Thank you.

#### Questions?





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