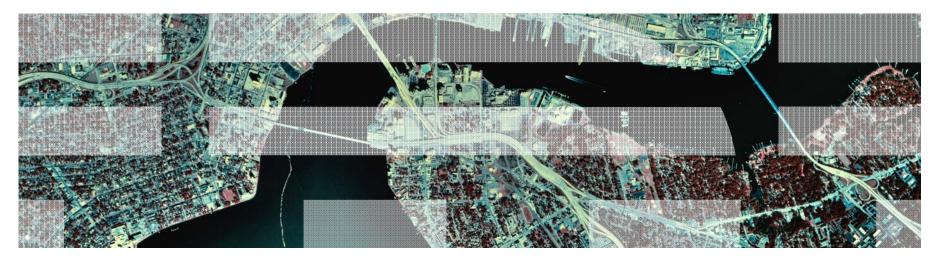


Building a Smarter Planet -- a more intelligent, interconnected, instrumented world: University – Industry – Government – Non-profits

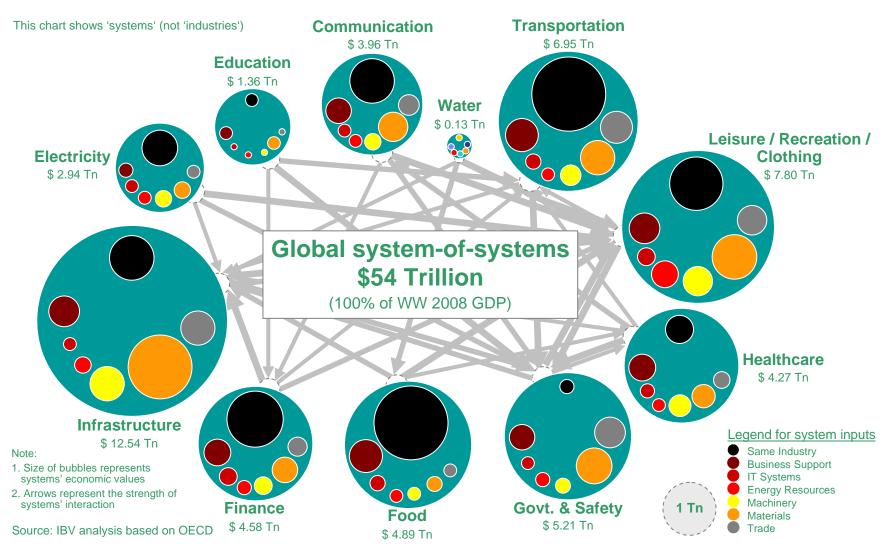


Lilian Wu

CGS/NSF workshop, May 18, 2010

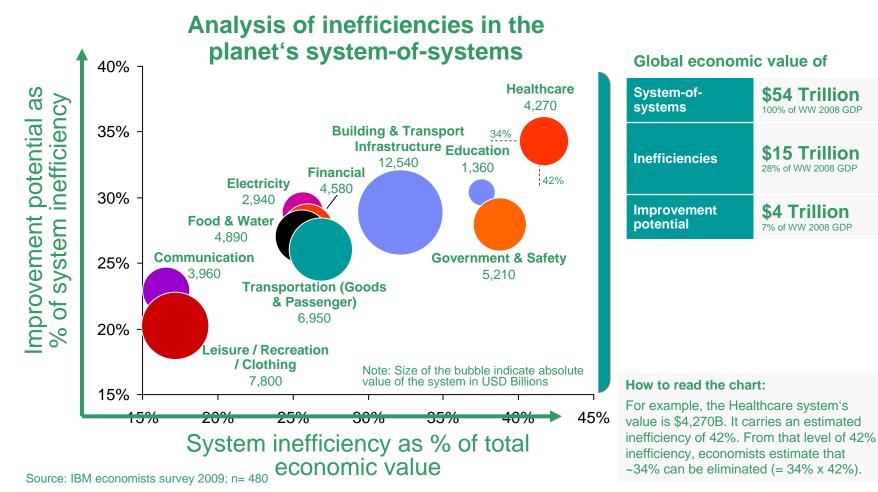


Our planet is a complex, dynamic, highly interconnected \$54 Trillion system-of-systems (OECD-based analysis)



Economists estimate, that all systems carry inefficiencies of up to \$15 Tn, of which \$4 Tn could be eliminated

This chart shows 'systems' (not 'industries')



How do we involve universities?

How do weave a "total solution" that includes universities?



A DECADE OF GENERATING HIGHER VALUE AT IBM

Smarter Planet Engagements

Automotive

Banking &

Education Electronics Energy & Utilities Government

Healthcare

Insurance

Botail

Transco

Life Sciences Media & Entertainment.

Industrial Product

Aerospace & Defense

Financial Markets

Chemicals & Petroleum

Consumer Products

By industry

7 ... and our investments position us for growth in the next decade-the Decade of Smart.

We are focusing on four major growth opportunities in 2010:

Growth markets: IBM serves clients in more than 170 countries around the world. In both mature and growth economies, infrastructure represents a major technology and business opportunity, with more than \$2 trillion in fiscal stimulus earmarked by governments.

Analytics: Enabling clients to get far more value from their information, IBM's new analytics service line draws on 4,000 dedicated consultants, plus 200 mathematicians and advanced analytics experts in IBM Research. We have invested \$10 billion in 14 acquisitions since 2005, creating seven analytics solution centers around the world.

Cloud and next-generation data center: These new models are enabling efficient consumption and delivery of IT-based services. More than 18 million people use LotusLive, IBM's cloudbased collaboration suite. More than 200 IBM researchers are working on breakthroughs in areas like cloud security and privacy.

Smarter planet: We estimate that smarter planet increases IBM's addressable opportunity by 40 percent over the decade ahead. The sampling on this map of recent partnerships with more than 300 clients illustrates the reach of smarter solutions across industries and markets.

Smarter luggage Industry: Transportation (Netherlands)

Smarter medical research

The University of North Carolina's smart healthcare system allows researchers, clinicians and administrators to analyze and correlate data in new ways, leading to improved patient

outcomes and compliance, and advances in research on diseases such as diabetes and cancer-shortening query

Industry: Healthcare (United States)

times from weeks to seconds.

Brazil

An integrated baggage-control and passenger-check-in system at Amsterdam's airport streamlines luggage tracking, offloading and redirection of bags on alternative flights, and fully automated security screening for all transfer begage traveling through the airport.

Ruisia Industry: Healthcare (People's Republic of China)

Saudi Arabia

ITAE

Smarter patient care

An intelligent medical records system at the Guang Dong Hospital of Traditional Chinese Medicine enables sharing between local facilities and large hospitals and across multiple departments. The result? Better patient care, improved diagnosis and treatment-with the promise of using deep analytics to drive cutting-edge research in global healthcare.

Finland

People's Republic of Chine

Simenois

Philippines

Smarter alobal financial systems Industry: Electronics (Japan)

management for 600+ subsidiaries around the world. By managing cash flow, currency exchange and settlements as a global, in-house bank, the company has significantly reduced financial costs, while giving it daily financial visibility.

Areatrall.

Panasonic's Global Treasury System integrates financial



Microfinance bank Grameen Koota uses an open-source banking platform for accurate, near-real-time information, enabling them to predict capital requirements; to expand their microloans, insurance accounts and other banking functions; and to grow from 70,000 to 350,000 low-income clients.

South Alrica

Smarter mobile phone promotions Industry: Telecommunications (Philippines)

To hold onto existing mobile phone customers and win new ones, Philippine telcos must micro-target promotions for new services, in real time. Globe Telecom's smart Toolbox has out the preparation time for launching service promotions. from 40 weeks to three weeks, increasing Globe's sales by 600 percent.

Industry: Chemicals & Petroleum (Venezuela) 3-D seismic imaging technology helped Tricon

Smarter oil and gas imaging

Geophysics out processing time by 50 percent and realize a 40-percent savings in power and cooling infrastructure, and operational costs.

14



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Holistic Modeling & Analytics Example: FIU's Terrafly

TerraF

Hydrology Application

Average of Surrounding Stations' Mean Daily Stage for Selected Water Body.



De



Indexing Geospatial Data with MapReduce





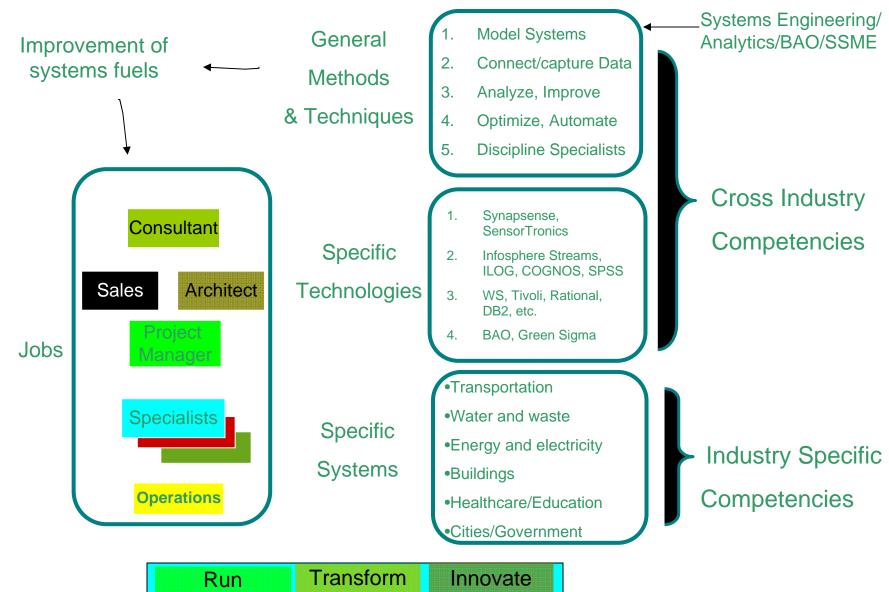
Naphtali Rishe⁺, Vagelis Hristidis⁺, Raju Rangaswami⁺, Ouri Wolfson^{*}, Howard Ho^{**}, Ariel Cary⁺, Zhengguo Sun⁺, Lester Melendes⁺

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Sponsored by: NSF Cluster Exploratory (CluE)

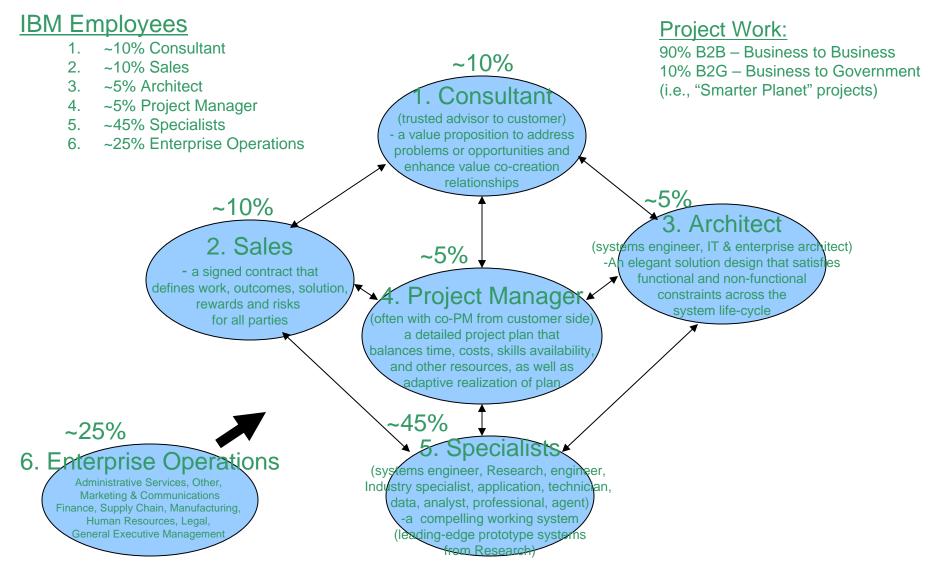






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Grand Challenges in Business & Society

Improve Quality of Life = Quality of Service from systems + Quality of Opportunities in systems

Systems that focus on basic things people need

- 1. Transportation & supply chain
- 2. Water & waste recycling
- 3. Food & products manufacturing
- 4. Energy & electricity grid
- 5. Buildings & construction (Smarter Buildings)
- 6. Information and Communication Technologies

Systems that focus on people's activities and development

- 7. Retail & hospitality/Media & entertainment
- 8. Banking & finance (wealthy)
- 9. Healthcare & family (healthy)
- 10. Education & professions (wise)

Systems that focus on governing security, opportunities, and rights

- 11. Cities & family and professional life/security (property tax)
- 12. States/regions & development opportunities & investments (sales tax)
- 13. Nations/NGOs & rights/rules/incentives/policies/laws (income tax)

"Imagine a better system, and use STEM language to explain why it is better" STEM = Science, Technology, Engineering, and Mathematics

See Challenge-Based Learning: http://www.nmc.org/news/nmc/nmc-study-confirms-effectiveness-challenge-based-learning

Systems that enable healthy, wealthy, and wise people

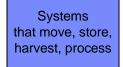
Systems

that govern











T-shaped = deep and broad multi-disciplinary, multi-cultural, multi-functional/systems experiences



Economics and Social Sciences

Business Anthropology and Design

Organizational Change & Learning

Business and Management



Science and Engineering

Industrial and Systems Engineering

Computer Science & Info. Systems

Math and Operations Research



Universities are mini-Cities: System of Systems

