# Graduate Admissions Overview for Associate & Assistant Deans

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#### Graduate admissions



From applicant's perspective



Graduate School's goal

#### Admissions overview

- Establish/review admission policy & process
- Collect & evaluate applications
- Select applicants
- Notify applicants about decisions
- Maintain admissions data
- (Re)Assess admission process

#### Admissions structure

- Organizational structure\*
  - -Centralized: ~51% of institutions
  - -Collaborative: 19%
  - -Decentralized: 30%
- Who makes admission decision?
  - -71% Program level
  - -12% Administrative staff
  - -7% Academic dean
  - -10% Other

\* 2003 NAGAP Survey

- On-line application
  - Easier for applicants
  - Programs get applications sooner
  - Easier for establishing electronic communication with applicant
  - -Supplemental materials can be attached
- Paper application obtained online
- Requires credential matching

- Application fee
  - -Amount
    - ◆Peers
    - ◆State or system limits
  - Online payment or process manually
  - Waiver policy (e.g., programs such as McNair)

## Admission process: documents

- Application
  - Application form
  - Official degree-bearing transcripts of all postsecondary institutions
  - Standardized test scores (e.g., GRE)
  - Proof of English proficiency (e.g., TOEFL)
  - Letters of recommendation
  - Personal essay and/or resume
  - Other (e.g., writing samples, portfolio)
- Minimum standards

- Credentials requires matching to file
  - Hardcopy
  - Applicant scans (and sends hardcopy later)
  - Institution scans (document imaging)
  - Global transcript delivery network (e.g., eSCRIP-SAFE)
  - Electronic delivery of letters of recommendations (e.g., interfolio.com)
- Workflow system to move credentials to evaluators

## Admission process: internationals

- English language proficiency
  - -Tests
    - ◆TOEFL (old version, computerized, new version)
    - **♦IELTS**
  - -Minimum scores
    - ◆Institution (e.g., generally 550 TOEFL-old version)
    - ◆Graduate program (e.g., ≥ 600)
    - ◆Teaching assistant (e.g., ≥ 625)

## Admission process: internationals

- Credentials review
- ♦ Your process for review of 3-year baccalaureate degrees (e.g., European Union)?
  - Equivalent to USA 4-year degree?
  - Exceptions on case-by-case basis?
  - Conditional admission requirements?
  - Evaluation done centrally or by program?
- Bologna Process in EU
  - Many graduate programs abroad taught in English
  - Increasing support by governments for graduate students (e.g., Germany's DAAD)

## Admission process: internationals

- Reputation of USA graduate programs still strong around world
- SEVIS (USA Student & Exchange Visitor Information System)
   & other visa issues less constraining now
- But international applicants need enough notice to complete paperwork
- → They must show sufficient funds (e.g., combination of stipend, tuition scholarship, personal funds, etc., summing to about \$27,000 for 1<sup>st</sup> year)

#### Admission process: Affirmative action

- Does it serve compelling reason?
  - To remedy present effects of institution's own prior discrimination
  - Achieve educational benefits that arise from racial & ethnic diversity in a program
- Is admissions specifically designed to serve one of these purposes?
- Not permissible to:
  - Set quotas or numerical goals
  - Use race or ethnicity as sole criterion
  - Have different admission requirements
  - Review applications differently
- Admit based on entire application

- Issues of fraud
  - State on application that fraudulent applications will be denied, or student terminated if already admitted
  - Applies to all aspects of application (application, transcripts, recommendations, test scores, writing samples, personal essay, criminal background check, etc.)
  - State that electronic submission of materials are randomly checked to ensure compliance
  - International credentials can be checked by commercial service - see list from American Association of College Registrars & Admissions Officers @ www.AACRAO.org

# Admission process: Legal

- Collect only information you want & need
- Do not discriminate based on race, sex, age, disability or citizenship
- Publish admission standards and adhere to them
- Base admission decisions on total application
- Document admission decision
  - Deny
  - Admit
    - Regular
    - → Provisional (e.g., waiting for a transcript)
    - Conditional (e.g., must make up course deficiency by set date)

- ◆ FERPA (Family Educational Rights & Privacy Act 1974)
  - Right of ADMITTED STUDENT to admission records, except for confidential recommendations which have a waiver to access signed by student
  - Does NOT apply to unsuccessful applicants or applicants who do not enroll
  - Also means that faculty and staff cannot discuss student record with student's family

# Admission process: Legal

- Screening for prior behavioral issues
  - Can request information about felony convictions and college suspension and expulsion
  - Who will review? Work with university counsel
  - How will data be used? Consideration of nature of activity, time elapsed, rehabilitation efforts
  - Who pays cost of this process?

- Rolling versus fixed-date admission
- CGS resolution regarding admission offers with funding\*
  - Admittee not obligated to respond prior to April 15
  - Earlier deadlines violate resolution agreed to by CGS member institutions
  - So inform admittee of admission and financial package before April 15

<sup>\*</sup> http://www.cgsnet.org/portals/0/pdf/CGSResolutionJune2008

- Communication to applicant
  - Application status
  - FAQs
    - ♦ Web site
    - ♦ Self-service (e.g., Intelliresponse)
  - Admission decision
  - Enrollment encouragement
  - Enrollment deposit
- Customer service to applicant & graduate program

- Standardize policy and procedures
  - Appeal
  - Deferral
  - Re-admission
  - Transfer
    - ◆ From another institution
    - Within institution
  - Application to more than one program
  - Special programs (e.g., accelerated degree)

#### Admission records

- Federal requirements for data on race and ethnicity
- CGS survey on international applicants
- NRC survey on demographic data for enrollees
- Institutional (and program) enrollment management data on applicants to admittees to enrollees to degrees conferred

## Admission guidelines

- Develop standard policies & processes in line with "best practices" as outlined in CGS booklets
- Train staff for consistency in practice and accuracy in data management
- Admission decision works best with multiple evaluators and two-tiered system (e.g., program and graduate school)
- If you make exceptions, document why, be prepared to defend that, and apply to all applicants in that category

#### Useful references

- CGS' An Essential Guide to Graduate Admissions:
   A Policy Statement <a href="www.cgsnet.org/">www.cgsnet.org/</a>
- CGS' Resolution Regarding Graduate Scholars,
   Fellows, Trainees & Assistants [April 15 offer deadline]
   <a href="http://www.cgsnet.org/portals/0/pdf/CGSResolutionMay2009.pdf">http://www.cgsnet.org/portals/0/pdf/CGSResolutionMay2009.pdf</a>
- Evaluating international transcripts
   http://www.aacrao.org/nyc/presentations/W2\_483.pdf
- National Association of Graduate Admissions Professionals www.nagap.org